

SWWIM Terms & Conditions

I certify that any Ordnance Survey, Customer, Water or Sewerage data (“Data”) received from South West Water Ltd (SWW) or viewed and / or downloaded from any SWW website will be used solely and directly for records search purposes as required by my company’s normal business activities or to comply with statutory requirements.

I certify that the Data will not be used for any conveyancing or home purchase purposes.

Such Data is strictly confidential and will not be disclosed to any other parties (other than those covered by statutory obligation), and will not be used in any way that could be considered detrimental to the interests of SWW.

Any Water (mains, etc) or Sewerage data supplied is intended only as a guide. Not all SWW plant is depicted. South West Water has made all reasonable efforts to ensure the accuracy of this information, but provides it subject to the following:

- Service pipes and drainage connections may not be shown;
- SWW makes no representations or warranties of any kind, express or implied, about the completeness, accuracy, reliability, suitability or availability with respect to the Data. Any reliance placed on such Data is therefore strictly at my own risk;
- To the extent not prohibited by law, in no circumstances shall SWW be liable for any loss damage (including, without limitation, damage for loss or business or loss of profits) arising directly or indirectly for my use of the Data;
- If no reference is made in the information to any interest or right of SWW on any land, this is not to be taken as conclusive evidence that no such interest or right exists.

These reservations are in addition to any statutory obligations that may apply.

South West Water reserves the right to change the format of data supplied and / or its method of supply. South West Water reserves the right to require the return of, or destruction of, all data supplied and any copies thereof. South West Water reserves the right to withdraw any web access to such data. No elements of code or design are to be copied, amended or used in, or for, any other applications.

Whilst precautions are taken to detect computer viruses and ensure security, SWW cannot guarantee that the website is virus-free and secure. SWW shall not be liable for any loss or damage which may occur as a result of any virus or breach of security.

Should requirement for this data cease, I certify that all such data supplied or downloaded and any copies thereof, will be returned to South West Water Ltd, or will be destroyed. South West Water must be notified of the cessation of this requirement, so that access can be withdrawn.

These Terms and Conditions shall be governed by and construed in accordance with English law.

By agreeing to the Terms and Conditions I certify that I am authorised by my organisation to access this service on their behalf.

All contractors who are given access to SWWIM due to them undertaking work for the company will also be agreeing to a 'Standard Form Contractor Licence' please click [here](#) to download the licence wording. This form does not need to be completed or returned to SWW for access to External SWWIM.

[Ordnance Survey Contractor Licence](#)

System Requirements

The list of Internet Browsers supported by this software product are listed below:

- Microsoft Internet Explorer version 9.0, 10.0 or 11.0
- Microsoft Edge
- Mozilla Firefox 47 or higher
- Google Chrome 50.0.2661.102 or higher
- Safari 6.0 or higher

NOTES:

1. For browsers: Firefox, Google Chrome and Safari version stated is the version that certification was conducted on. It is very likely that the software works on newer versions of these browsers, but they were not officially certified. Earlier versions of these browsers are not supported by this application.
2. Geospatial Portal is not supported to work in Compatibility View in Internet Explorer browsers. This option must be switched off by the user.